

FAST FACTS

64,023
EMPLOYED IN
SECTOR IN THE
REGION

AVERAGE ANNUAL INCREASE
IN JOBS OVER THE LAST 10
YEARS:
3.1%

4,594
HIGH-TECH ESTABLISHMENTS
IN THE REGION

SOURCE: JOBSEQ 2020

The **Information Technology Sector** continues steady growth in Northeast Florida. A cross-pollination of IT jobs are represented in all high-growth, high-demand as well as ancillary sectors. The number of graduates in post-secondary programs struggles to keep pace with the ever-increasing demand for talent. Therefore, a multitude of opportunities exist for individuals in IT in multiple submarkets as well.

Areas of excellence include **corporate IT operations, telecommunications infrastructure, and software development.**

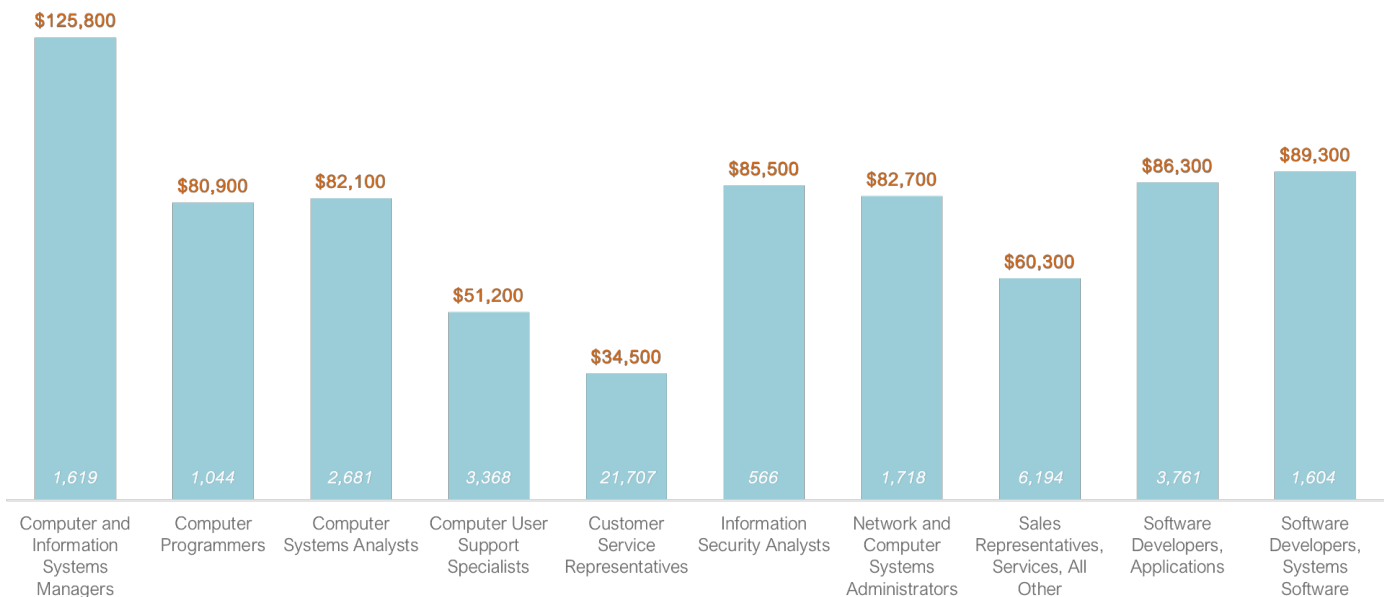
As 80 + national or divisional headquarters are located in Jacksonville, the market is ripe for recruiting more senior level talent which, according to the report, will have a multiplier effect, increasing the number of computer systems and support roles that will surround that manager or developer on a team and provide excellent opportunities for mentorship.

It pays to continue growing, learning, and gaining experience in your career. For example, a **Computer and Information Systems Manager** has an entry level salary at **\$75,900** and an average of **\$125,800**. An experienced Manager can garner approximately \$151,700 per year. Employment levels demonstrate that the IT market offers a great starting point for individuals entering the sector, particularly in the area of infrastructure.

TOP REGIONAL EMPLOYERS (2020)

	No. of employees
AT&T – Telecommunications	2,600
BLACK KNIGHT FINANCIAL SERVICES – Title Insurance and IT Solutions	2,400
WEB.COM – Website Designers and Online Marketing	2,000
FANATICS – E-Commerce Retailer	1,500
FIS – Banking Services Software Provider	1,300
C2C SOLUTIONS – Health Care Payment Processing Solutions	500

Employment & Wages



SOURCE: JOBSEQ 2020

TALENT PIPELINE



7 regional colleges & universities offering degree or certificate programs with **Information Technology** concentrations

- Edward Waters College
- Florida State College at Jacksonville
- Flagler College
- Jacksonville University
- Keiser University
- St. Johns River State College
- University of North Florida



Graduate Level

- Information Security, Master of Science (MS) ●
- Information Technology Leadership, MS ●
- Technology Management, MBA ●
- Applied Business Analytics, MS ●
- Master of Computer and Information Science (MS-CIS) ●

Bachelor Level

- Software Engineering, Bachelor of Science (BS) ●
- Network Systems and Data Communications, BS ●
- Management Information Systems, BS (MIS) ●
- Computer Information Systems (BS) ●●●
- Information Technology Management, BS (IT) ●
- Computing and Information Sciences, BS
- Concentrations in: IT, Information Systems, Information Science ●●

Associate Level

- Network Systems Technology ●
- Internet Services Technology ●
- Computer Programming and Analysis ●
- Computer Systems Networking & Telecommunications ●
- Information Technology ●●●
- Network and Systems Administration/Administrator ●
- Web Page, Digital Media and Information Resources Design ●
- IT & Programming ●
- Computer Graphics ●

Entry Point:

Individual receives Industry-recognized Certification(s)

Entry Point:

High school students enrolled in curriculum



20+

IT Career & Tech Ed. programs
ranging from Cybersecurity to
Programming

It pays to continue growing, learning and gaining experience in your career. For example, a **Computer and Information Systems Manager** has an entry level salary of **\$75,900** and an average salary of **\$125,800**. An experienced Manager can garner approximately **\$151,700** per year.

SOURCE: JOBSEQ 2020

IT & INNOVATION PATHWAY <<

Advanced Degree

- **Computer and Information Systems Managers** (\$125,800)

*Experience may substitute for Advanced Degrees as well

4-Year Degree

- **Software Developers, Applications** (\$86,300)
- **Computer User Support Specialists** (\$51,200)
- **Computer Systems Analysts** (\$82,100)
- **Software Developers, Systems Software** (\$89,300)
- **Computer Programmers** (\$80,900)
- **Network and Computer Systems Administrators** (\$83,600)

2-Year Degree

- **Computer User Support Specialists** (\$51,200)
- **Computer Programmers** (\$80,900)
- **Network and Computer Systems Administrators** (\$82,700)

High School Diploma and/or Industry-Recognized Certifications

- **Computer User Support Specialists*** (\$51,600)
- **Network and Computer Systems Administrators*** (\$82,700)
- **Customer Service Representatives** (\$34,500)
- **Sales Representatives, Services** (\$60,300)

*Industry-recognized Certification(s) required

Wage data provided by JOBSEQ 2020 & USDOL Statistics.

All salaries shown represent average annual wages.

This represents a sampling of programs currently being offered. Curriculum is subject to change.

»» REGIONAL EMPLOYERS- IT & INNOVATION



AT&T*
2,600 Employees



Black Knight Financial Services*
2,400 Employees



Web.com
2,000 Employees



Fanatics
1,500 Employees



FIS*
1,300 Employees

ADT Security Services
American Technical Ceramics
Auditmacs
Availity*
Beeline
C2C Solutions
Citizens Property Insurance

Enterprise Integration
Ernst & Young*
Honeywell
Optimum Healthcare IT
Oracle
SS&C Technologies

* JAXUSA Partnership Investor

JAXUSA Partnership works closely with CareerSource Northeast Florida to ensure that employers have the best assistance for any pertinent workforce needs. For more information, please contact:

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