

## Information Technology

The Information Technology Sector continues to grow steadily in Northeast Florida. A cross-pollination of IT jobs are represented in all high-growth, high-demand as well as ancillary sectors. The number of graduates in post-secondary programs struggles to keep pace with the ever-increasing demand for talent. Therefore, a multitude of opportunities exist for individuals in corporate IT operations, telecommunications infrastructure, and software development.

With 80 + national or divisional headquarters are located in Jacksonville; the market is ripe for recruiting more senior level talent which can increase the number of computer systems and support roles that will surround the manager or developer on a team and provide excellent opportunities for mentorship.

It pays to continue growing, learning and gaining experience in your career. For example, a Computer and Information Systems Manager has an entry level salary of \$75,900 and an average wage of \$125,800.

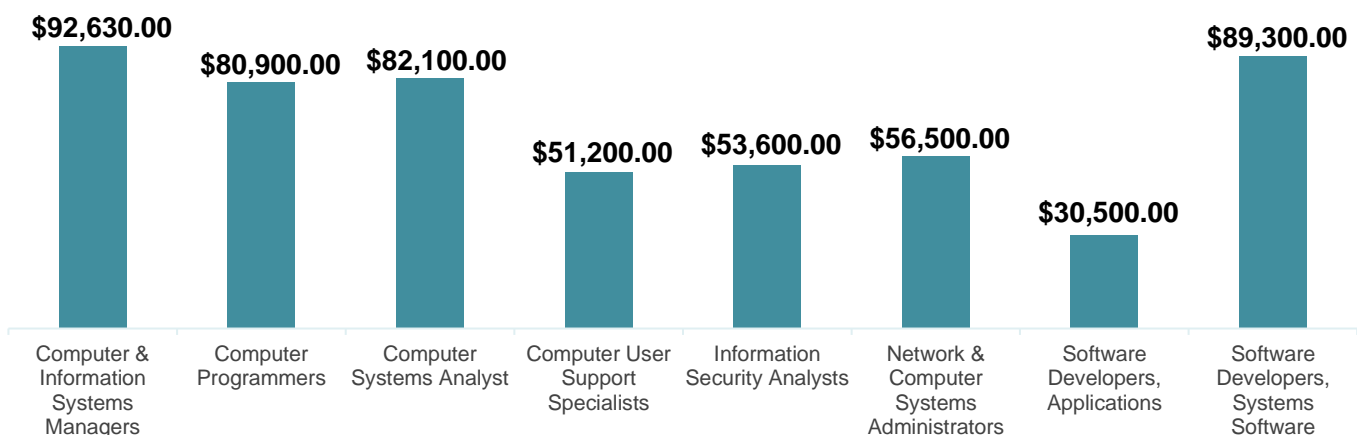
The occupations shown below represent a cross-section of entry-, mid- and executive-level positions within the industry.

<b>FAST FACTS</b>	<b>64,023</b> EMPLOYED IN THE SECTOR IN THE REGION
<b>3.1%</b> AVERAGE ANNUAL INCREASE IN JOBS OVER THE LAST 10 YEARS	<b>4,594</b> TECH ESTABLISHMENTS IN THE REGION

### TOP REGIONAL EMPLOYERS (2021)

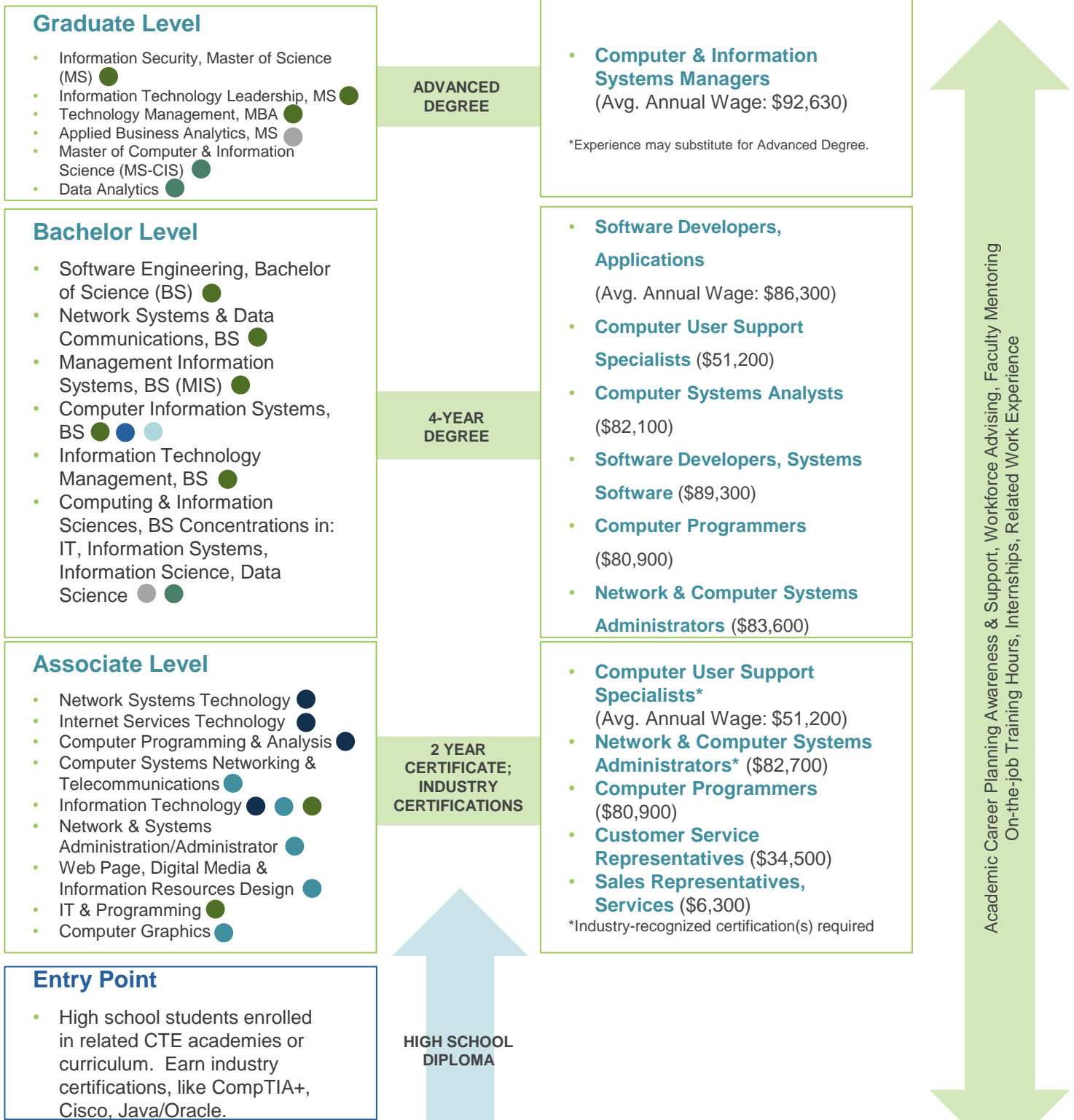
Company	Number of Employees
AT&T	2,600
Black Knight Financial Services	2,400
Web.com	2,000
Fanatics	1,500
FIS	1,300

### AVERAGE WAGES



# IT & Innovation Pathway

<b>TALENT PIPELINE</b>	<b>31</b> CTE or related programs ranging from Cybersecurity to Programming	<b>7</b> Regional colleges & degree or certificate programs with IT (or related) concentrations	<ul style="list-style-type: none"> <li>● Edward Waters College</li> <li>● Florida State College at Jacksonville</li> <li>● Jacksonville University</li> <li>● Keiser University</li> <li>● St. Johns River State College</li> <li>● University of North Florida</li> <li>● Flagler College</li> </ul>
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DATA PROVIDED BY JOBSEQ 20/21 ONET.ORG, BLS.GOV AND SALARY.COM This represents a sampling of programs currently being offered. Curriculum is subject to change.

Academic Career Planning Awareness & Support, Workforce Advising, Faculty Mentoring, On-the-job Training Hours, Internships, Related Work Experience

# Regional Employers – IT & Innovation



ADT Security Services  
American Technical Ceramics  
AT & T\*  
Auditmatics  
Availity LLC\*  
Beeline

Black Knight Financial Services\*  
C2C Solutions  
Citizens Property Insurance  
Enterprise Integration  
Emtec\*

Ernst & Young\*  
Fanatics\*  
FIS\*  
Forcura\*  
Honeywell  
Optimum Healthcare IT  
Oracle

SmartStream  
SS&C Technologies  
Web.com\*  
\*JAXUSA Partnership Investor

## IT & Innovation: growth crosses industry boundaries

SmartStream Technologies, a London based financial solutions company opened a Jacksonville office in June 2021. This industry-recognized Fintech company provides smart technology and business support services as well as client onboarding, according to their website [smartstream-stp.com](http://smartstream-stp.com). SmartStream has over 2,000 customers in 24 global offices.

Jacksonville is their first Southeastern U.S. office. Most new employees will be hired from within Northeast Florida.



Earn Up is powered by JAXUSA Partnership, the private, nonprofit division of JAX Chamber that is Jacksonville's regional economic development initiative overseeing the efforts of the seven counties of Northeast Florida. Earn Up also works closely with CareerSource Northeast Florida to ensure that employers have the best assistance for any pertinent workforce needs. For more information, please contact:

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