

Social Services

Impact an Individual, Impact the Community

If you're interested in making a positive impact in your community, a social services career is a viable option.

These careers offer work in a variety of environments from back office to forward-facing. Many times, these roles come with visibility in your community and the ability to impact people's lives.

A multitude of jobs exist in this sector, from addressing specific individual concerns to needs of groups within a community. Occupations in this field include case management, counseling, grants management, and community outreach. Positions can also be found within other fields such as history, communications and political science. Within a wide variety of industries, you'll find a need for positions that focus on serving those in need. Some positions may be funded through government specific grants to address local issues such as food insecurity, homelessness or substance abuse. Others are embedded in hospitals and school systems.

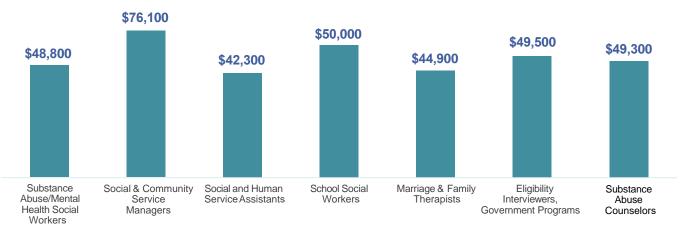
Those who work in the field of social services are passionate about making change and bettering the lives of individuals and communities.

FAST 15,000 EMPLOYED IN THE SECTOR IN THE REGION SERVICES RANGE FROM CHILDREN, VETERANS, UNEMPLOYED, ELDERLY, AND PERSONS WITH DISABILITIES.

SAMPLING OF SOCIAL SERVICE ORGANIZATIONS (2023)

Company	Number of Employees
Wounded Warrior	600
Hubbard House	70
United Way of Northeast Florida	70
Nemours Foundation	60
Boys and Girls Club of NEFL	50

AVERAGE WAGES



Social Services Pathway

TALENT **PIPELINE**



9.000 Non-profit in the region.

Regional colleges & degree or certificate programs with Social Services (or related) concentrations

- Edward Waters University
- Florida State College at Jacksonville Jacksonville University
- Keiser University
- University of North Florida

Graduate Level

- Masters in Social Work
- Public Policy, MA Certificate in Psychiatric Mental Health can accompany this degree.

ADVANCED DEGREE

- Mental Health & Substance **Abuse Social Workers** (Avg. Annual Wage: \$48,300)
- **Substance Abuse Counselors** (\$49,300)
- **Marriage and Family Therapists** (\$44,900)

Bachelor Level

- Organization Management
- Criminal Justice, BA
- Social Work
- Political Science
- Interdisciplinary Studies
- Sociology
- Psychology
- Human Services, BS
- Communications and Media, BS
- ASL Minor

Social and Community Service Managers

(Avg. Annual Wage: \$76,100)

- School Social Workers (\$50,000)
- **Interpreter/Translators** (\$59,200)
- **Volunteer Coordinators** (\$33,371)
- Residential Advisors (\$37,600)
- **Case Managers** (\$42,017)
- **Grant Writers** (\$69,528)
- **Community Outreach Managers** (\$70,101)

Associate Level

- Business Administration, AS
- ASL/English Interpreting

2-YEAR **DEGREE**

4-YEAR

DEGREE

First Line Supervisor of **Protective Service Workers** (Avg. Annual Wage: \$67,900)

Entry Point

Psychology, Sociology, Customer Service, Communication courses

HIGH SCHOOL DIPLOMA

- Eligibility Interviewers, **Government Programs** (Avg. Annual Wage: \$49,500)
- **Social and Human Services Assistants** (\$42,300)

Academic Career Planning Awareness & Support, Workforce Advising, Faculty Mentoring On-the-job Training Hours, Internships, Related Work Experience

Regional Job Opportunities in Social Service

Human Service Assistant

Social Worker

Rehabilitation Counselor

Volunteer Coordinator

School Counselor

Marriage and Family Therapist

Substance Abuse Counselor

Social & Community Service Manager

Project Management Specialist

Grant Writer/Manager

Mental Health Social Worker Community Outreach Coordinator

Social Service Specialist

Program Manager

Case Manager

Mental Health Counselor

Residential Advisor

Social & Community Service Manager



CareerSource NEFL is the workforce development organization for the Northeast Florida region. CareerSource NEFL forges working partnerships with local communities, elected officials, business, labor and education leaders to improve workforce education, employment and training opportunities in Baker, Clay, Duval, Nassau, Putnam and St. Johns counties.

Their mission is to connect workers to jobs and businesses to talent they need to thrive. As a result, they offer tremendous social assistance services in NEFL. Check them out at https://careersourcenortheastflorida.com/about/.

Earn Up is powered by JAXUSA
Partnership, the private, nonprofit division
of JAX Chamber that is Jacksonville's
regional economic development initiative
overseeing the efforts of the seven
counties of Northeast Florida. Earn Up
also works closely with CareerSource
Northeast Florida to ensure that employers
have the best assistance or any pertinent
workforce needs. For more information,
please contact:

JAXUSA TALENT DEVELOPMENT

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