

## Technology Services

The Technology Services Sector continues to grow steadily in Northeast Florida. A cross-pollination of IT jobs are represented in all high-growth, high-demand as well as ancillary sectors. The number of graduates in post-secondary programs struggles to keep pace with the ever-increasing demand for talent. Therefore, a multitude of opportunities exist for individuals in corporate IT operations, telecommunications infrastructure, and software development.

With 150+ national or divisional headquarters are located in Jacksonville; the market is ripe for recruiting more senior level talent which can increase the number of computer systems and support roles that will surround the manager or developer on a team and provide excellent opportunities for mentorship.

It pays to continue growing, learning and gaining experience in your career. For example, a Computer and Information Systems Manager has an entry level salary of \$90,600 and an average wage of \$148,700.

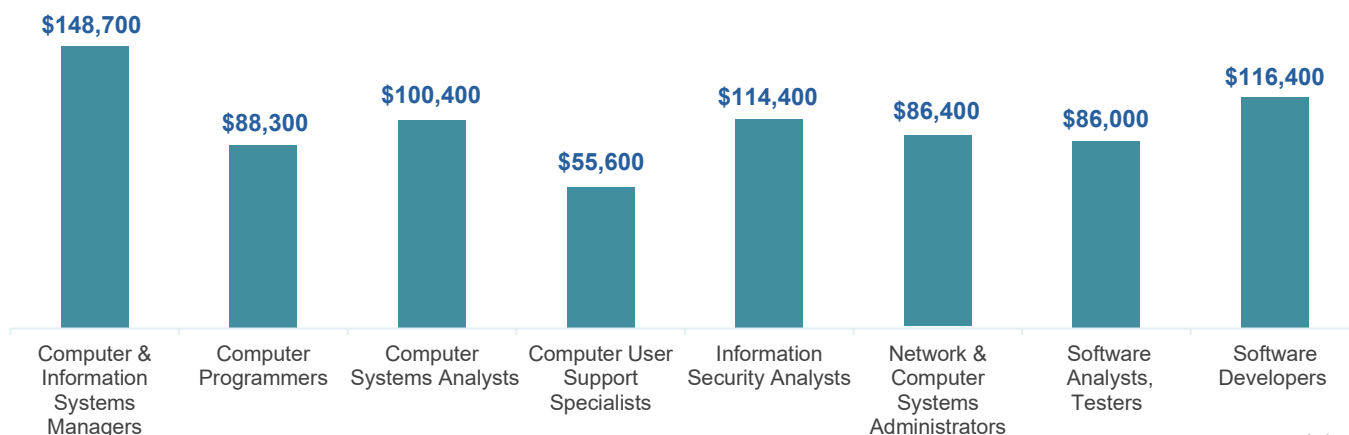
The occupations shown below represent a cross-section of entry-, mid- and executive-level positions within the industry.

<b>FAST FACTS</b>	<b>14,480</b> EMPLOYED IN THE SECTOR IN THE REGION
<b>\$123,429</b> AVERAGE WAGE PER WORKER IN THE REGION	OUR REGION IS CONNECTED TO <b>40 COUNTRIES</b> VIA JAX NAP

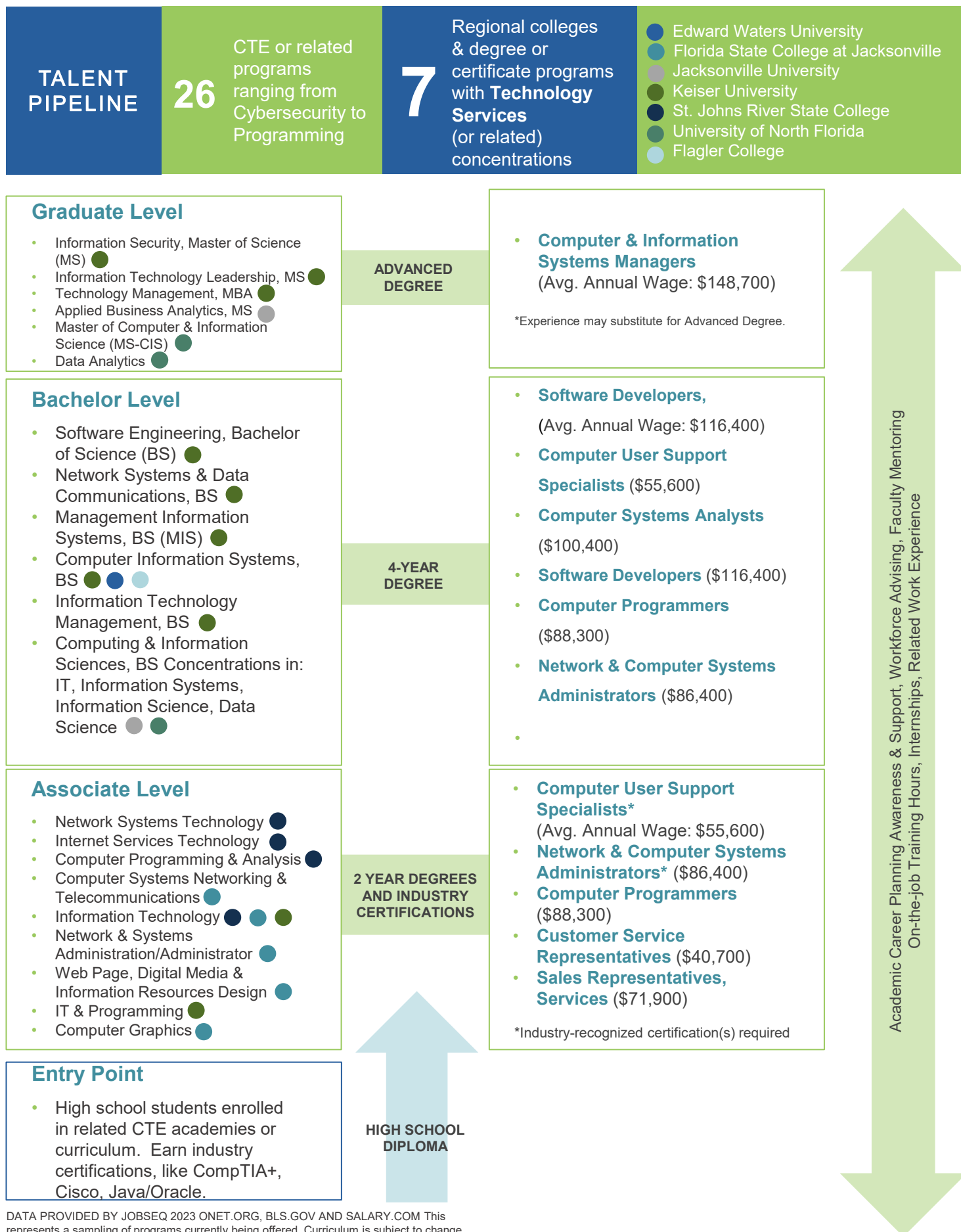
### TOP REGIONAL EMPLOYERS (2023)

Company	Number of Employees
AT&T	2,600
Black Knight Financial Services	1,900
Fanatics	1,700
FIS	1,500
Availty	350

### AVERAGE WAGES



# Technology Services Pathway



DATA PROVIDED BY JOBSEQ 2023 ONET.ORG, BLS.GOV AND SALARY.COM This represents a sampling of programs currently being offered. Curriculum is subject to change.

# Regional Employers Technology Services



ADT Security  
Services

American Technical  
Ceramics

AT&T\*

Auditmatics

Availity LLC\*

Beeline

Black Knight  
Financial Services\*

C2C Solutions

Citizens Property  
Insurance

Enterprise  
Integration

Emtec\*

Ernst & Young

Fanatics

FIS\*

Forcura\*

Honeywell

Optimum Healthcare  
IT

Oracle

SmartStream

SS&C Technologies

Newfold Digital\*

\*JAXUSA  
Partnership Investor

## Technology Services: growth crosses industry boundaries

SmartStream Technologies, a London based financial solutions company opened a Jacksonville office in June 2021. This industry-recognized Fintech company provides smart technology and business support services as well as client onboarding, according to their website [smartstream-stp.com](https://smartstream-stp.com). SmartStream has over 2,000 customers in 24 global offices.

Jacksonville is their first Southeastern U.S. office. Most new employees will be hired from within Northeast Florida.



### JAXUSA TALENT DEVELOPMENT

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Earn Up is powered by JAXUSA Partnership, the private, nonprofit division of JAX Chamber that is Jacksonville's regional economic development initiative overseeing the efforts of the seven counties of Northeast Florida. Earn Up also works closely with CareerSource Northeast Florida to ensure that employers have the best assistance for any pertinent workforce needs.

**EARN UP**  
POWERED BY JAXUSA

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PARTNERSHIP

