


Impact an Individual, Impact the Community

A career in social services is not only a good way to get involved in your community, but it also allows you to give back and leave a positive impact. This industry also gives you the opportunity to work in various different environments. From schools to offices, there are many options to explore. Many times, these roles come with visibility in your community and the ability to impact people’s lives.

A multitude of jobs exist in this sector, from addressing specific individual concerns to needs of groups within a community. Occupations in this field include therapists, counselors, managers, social workers and community outreach. Positions can also be found within other fields such as history, communications and political science. Within a wide variety of industries, you’ll find a need for positions that focus on serving others. Some positions may be funded through government specific grants to address local issues such as food insecurity, homelessness or substance abuse while others are embedded in hospitals and school systems.

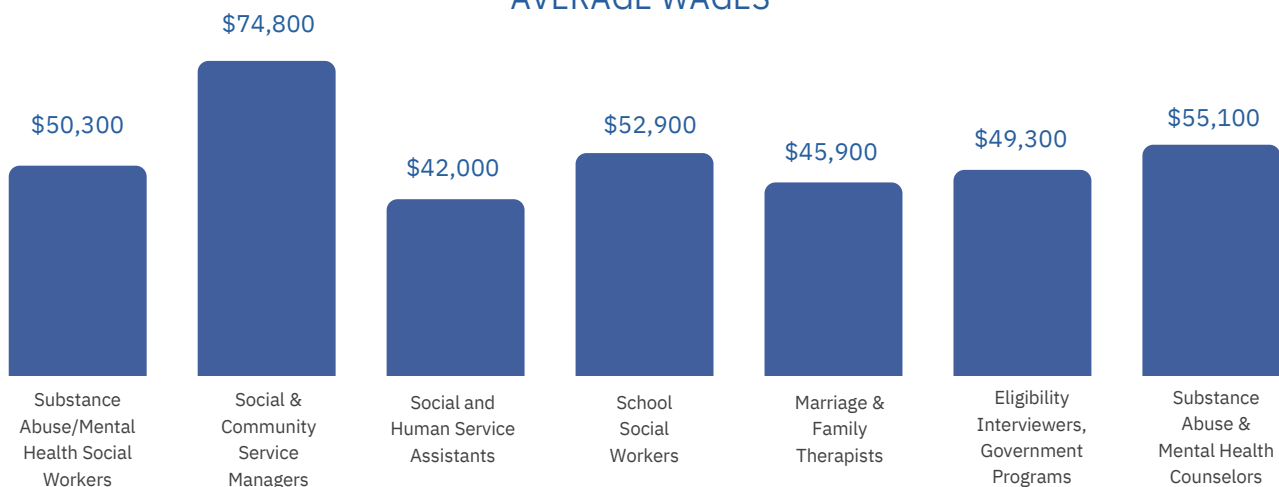
If you are passionate about bettering your community and making an impact on others, dive into this industry report to learn more.

<h3>FAST FACTS</h3>	<p>APPROXIMATELY</p> <h2>15,720</h2> <p>EMPLOYED IN SOCIAL ASSISTANCE IN THE REGION</p>
<p>SERVICES RANGE FROM CHILDREN, VETERANS, UNEMPLOYED, ELDERLY, AND PERSONS WITH DISABILITIES.</p>	

SAMPLING OF SOCIAL SERVICE ORGANIZATIONS (2024)

Company	Number of Employees
Wounded Warrior Project	600
United Way of Northeast Florida	70
Nemours Foundation	60
Hubbard House	40
Boys and Girls Club of NEFL	24

AVERAGE WAGES



Social Services Pathway

TALENT PIPELINE



Over 4,000 jobs added in social assistance in the last decade

7

Regional colleges & degree or certificate programs with Social Services (or related) concentrations

- Edward Waters University
- Florida State College at Jacksonville
- Jacksonville University
- Keiser University
- University of North Florida
- Flagler College
- St. Johns River State College

Graduate Level

- Masters in Social Work ●
- Public Policy, MA. ●
Certificate in Psychiatric Mental Health can accompany this degree

ADVANCED DEGREE

- **Mental Health & Substance Abuse Social Workers** (Avg. Annual Wage: \$50,300)
- **Substance Abuse and Mental Health Counselors** (\$55,100)
- **Marriage and Family Therapists** (\$45,900)

Bachelor Level

- Organization Management ●●
- Criminal Justice, BA ●
- Social Work ●●
- Political Science ●●
- Interdisciplinary Studies ●
- Sociology ●●●
- Psychology ●●●●
- Human Services, BS ●
- Communications and Media, BS ●
- ASL Minor ●

4-YEAR DEGREE

- **Social and Community Service Managers** (Avg. Annual Wage: \$74,800)
- **School Social Workers** (\$52,900)
- **Interpreter/Translators** (\$59,000)
- **Volunteer Coordinators** (\$33,371)
- **Residential Advisors** (\$39,500)
- **Social Services Specialist** (\$50,857)

Associate Level

- Business Administration, AS ●
- ASL/English Interpreting ●

2-YEAR DEGREE

- **First Line Supervisor of Office and Administrative Support Workers** (Avg. Annual Wage: \$69,300)

Entry Point

- Psychology, Sociology, Customer Service, Communication courses

HIGH SCHOOL DIPLOMA

- **Eligibility Interviewers, Government Programs** (Avg. Annual Wage: \$49,300)
- **Social and Human Services Assistants** (\$42,000)

Academic Career Planning Awareness & Support, Workforce Advising, Faculty Mentoring
On-the-job Training Hours, Internships, Related Work Experience

Regional Job Opportunities in Social Service

Human Service Assistant

Social Worker

Rehabilitation Counselor

Volunteer Coordinator

School Counselor

Marriage and Family Therapist

Substance Abuse Counselor

Grant Writer/Manager

Social & Community Service Manager

Project Management Specialist

Community Outreach Coordinator

Social Service Specialist

Mental Health Social Worker

Case Manager

Mental Health Counselor

Program Manager

Social & Community Service Manager

Residential Advisor



CareerSource NEFL is the workforce development organization for the Northeast Florida region. CareerSource NEFL forges working partnerships with local communities, elected officials, business, labor and education leaders to improve workforce education, employment and training opportunities in Baker, Clay, Duval, Nassau, Putnam and St. Johns counties.

Their mission is to connect workers to jobs and businesses to talent they need to thrive. As a result, they offer tremendous social assistance services in NEFL. Check them out at <https://careersourcenortheastflorida.com/about/>

JAXUSA TALENT DEVELOPMENT

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Earn Up is powered by JAXUSA Partnership, the private, nonprofit division of JAX Chamber that is Jacksonville's regional economic development initiative overseeing the efforts of the seven counties of Northeast Florida. Earn Up also works closely with CareerSource Northeast Florida to ensure that employers have the best assistance or any pertinent workforce needs.

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PARTNERSHIP

