

The Technology Services Sector Continues to Grow Steadily in Northeast Florida

A cross-pollination of IT jobs are represented in all high-growth, high-demand industries for talent. Therefore, a multitude of opportunities exist for individuals in corporate IT Operations telecommunications, infrastructure and software development. **Some of the top companies in this industry that are hiring for these roles, such as FIS and ICE, are headquartered right here in the region.**

With 150+ national and divisional headquarters located in the region, graduates can find pathways into software development, computer systems, cybersecurity, data analytics and IT support, with opportunities to learn from experienced professionals and grow their careers. **Technology careers also offer strong earning potential and room for advancement.** For example, software developers earn an average annual wage of \$141,400, with approximately 292 annual openings in the region.

The occupations shown on the chart below represent a cross-section of entry-, mid- and executive-level positions within the industry.

FAST FACTS

29,300+ employed in the sector in the region

\$130,267 average wage per worker in Northeast Florida

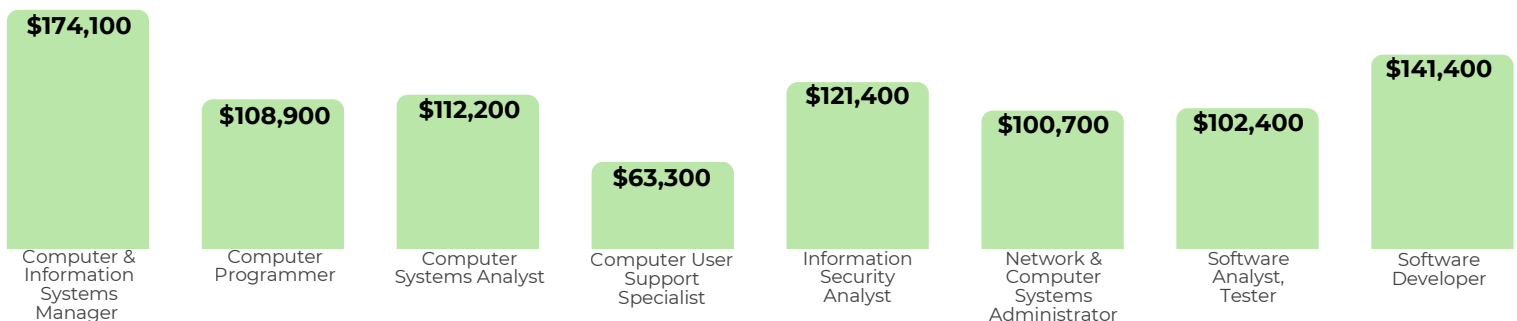
Our region is connected to **40 countries** via JAX NAP

TOP EMPLOYERS IN THE REGION



MEAN WAGES

Entry-Senior Level



Source: JobsEQ, 2026

Talent Pipeline

Regional colleges & degree/certificate programs with Technology Services (or related) concentrations

● Edward Waters University

● Florida State College at Jacksonville

● Jacksonville University

● Keiser University

● St. Johns River State College

● University of North Florida

● Flagler College

● First Coast Technical College

● University of Florida
(Graduate Campus)

Graduate Level

- Computing - Cybersecurity or Intelligent Systems (MS or PhD)
- Business Analytics (MS)
- Computer Science or Computing and Information Systems (MS)
- Cybersecurity (MS)
- Technology Management (MBA)

ADVANCED DEGREE

- Computer & Information Systems Manager **(\$180,400)**

Bachelor Level

- Computer Systems Networking (BAS)
- Computer Information Systems
- Computer and Information Science
- Cybersecurity
- Data Science
- Information Technology or Information Systems Technology (BAS or BS)

4-YEAR DEGREE

- Software Developer **(\$141,400)**
- Computer User Support Specialist **(\$63,300)**
- Computer Systems Analyst **(\$112,200)**
- Computer Programmer **(\$104,400)**
- Network & Computer Systems Administrator **(\$103,100)**

Associate/Certificate Level

- Artificial Intelligence Systems Technology (AS)
- Computer Information Technology (AS)
- Data Science Technology (AS)
- IT Security (AS)
- Network Systems Technology (AS)
- Computer Programming and Analysis (AS)
- Information Technology Analysis or Support Specialist
- Network Enterprise Administration or Support Technician
- Network Server Administration
- Network Infrastructure – CISCO
- Web Development Specialist

2-YEAR DEGREE

- Computer User Support Specialist* **(\$63,300)**
- Network & Computer Systems Administrator* **(\$103,100)**
- Computer Programmer **(\$104,400)**
- Sales Representatives, Service **(\$94,900)**

**Experience may substitute for Advanced Degree.*

Entry Point

- High school students enrolled in any **one of 33** related Career and Technical Education (CTE) academies. This also includes certification opportunities.

HIGH SCHOOL DIPLOMA

- Customer Service Representative **(\$50,600)**

DATA PROVIDED BY JOBSEQ 2026, ONET.ORG, BLS.GOV AND INDEED.COM
This represents a sampling of programs currently being offered. Curriculum is subject to change.

SELECT REGIONAL EMPLOYERS

ADT Security Services	Black Knight Financial Services	Fanatics FIS	Newfold Digital*
Amazon*		Forcura	Oracle
American Technical	Bridgenext*	Honeywell Optimum	SBA Edge*
AT&T*	C2C Solutions	Healthcare IT	SmartStream
Auditmacs	Citizens Property	Insurance Enterprise	SS&C Technologies
Availity LLC*	Coastal Cloud*	Integration	The Scarlett Group
Beeline	Dun & Bradstreet*	Jacksonville Electric	
Comcast	Ernst & Young	Authority (JEA)*	

*JAXUSA Partnership Investor/ +JAX Chamber Investor

To view full list of investors, visit jaxusa.org.

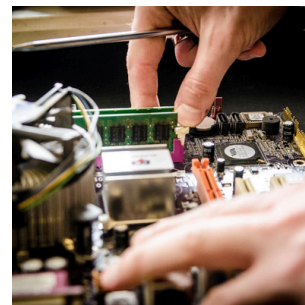
JACKSONVILLE: A STRATEGIC EPICENTER OF HEALTH TECH

The health tech industry is rapidly transforming the landscape of healthcare, bringing innovation and efficiency to an industry that is not only crucial to the well-being of society, but is projected to grow globally to \$707.7 billion by 2032.

From telemedicine and electronic medical records to wearable devices and robotics, the integration of technology into healthcare is improving patient outcomes, reducing costs and making care more accessible than ever before.

Northeast Florida's educational assets have laid a local foundation of highly-developed talent, further bolstering the region's venerable reputation in healthcare.

There are a variety of relevant programs and degrees offered at the region's institutions that create a pipeline of workforce-ready professionals.



JAXUSA TALENT DEVELOPMENT

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Earn Up is powered by JAXUSA Partnership, the private, nonprofit division of JAX Chamber that is Jacksonville's regional economic development initiative overseeing the efforts of the seven counties of Northeast Florida. Earn Up also works closely with CareerSource Northeast Florida to ensure that employers have the best assistance on any pertinent workforce needs.